

From: Gareth Ignatius
Sent: Monday, 17 March 2008 9:04 PM
To: National Broadband Network Taskforce
Subject: National Broadband comment

The impression I get from the comments made were that the minimum network speed will be 12mbps from the household to the street node that my copper line connects to. What I would like to see is a minimum speed of 12mbps from my household to the Internet provider I choose to connect to.

I shall explain what I am getting at. Currently I have Optus cable and the connection has been rock solid until recently. During the day, the speeds are good. However at night, the speeds are up to ten times slower than during the day. However the problem is not the cause of my computer or the cabling in my household since there are more than one household in my area experiencing the problem. The issue is not experienced by Optus cable customers in any other area their service is provided.

The issue is caused by the congestion in the Riverwood node, thereby limiting the speed I get on any site including any Optus site. In case you are wondering how I know that other customers are experiencing the same issue in my area, have a look at the posts on <http://forums.whirlpool.net.au/forum-replies.cfm?t=929561>

So if a provider like the Optus led G9 get the tender for the fibre to the node project, it would be advisable to ask what minimum speed would be provided from the household to the ISPs that purchases wholesale access to the network.