

From: Nishant
Sent: Saturday, 15 March 2008 6:40 PM
To: National Broadband Network
Subject: Concerns about broadband in my area

Hello, I'm a 3rd year medical student currently studying in the University of Western Australia. Recently I had to move to Morley. After moving, I tried applying for ADSL only to find that BOTH ADSL2+ and ADSL were not available in my area. Neither was CABLE available in my area.

The reason for broadband not being available in my area was because my phone line was on pair gain system. As a result, I've had to resort to staying in my campus library till the wee hours of the morning simply to access the internet.

You cannot imagine how frustrating it is to have to spend time away from your family and friends because you know that your study timings have affected the other aspects of your life as your life is suddenly being dictated by the opening hours of your campus library.

I've made over 50 calls to telstra and other ISPs and organisations to ask if anything could be done. Apparently NOTHING could be done and Telstra were extremely nonchalant and vague in their responses. I cannot believe that in this day and age, that even gaining basic access to the internet is impossible in a developed area such as where I live.

Internet access for students such as myself is vital in this day and age. Lack of internet access makes studying and research extremely difficult. With the government's desires on making major advancements in the fields of education and the internet. I implore the government to have a look at my following suggestion.

All that I ask is that when you are planning to lay down the national broadband, please make an attempt to prioritise poorly served areas such as my own first when the foundations for the new broadband network is being laid out.

Thank you very much for your time and I sincerely hope you consider my proposal and I look forward to hearing from you soon.

Cheers and good luck with the planning. As for now, I'll have to rely on my campus to provide me with my basic internet requirements.

Nishant