

**From:** Russell Langfield  
**Sent:** Thursday, 29 May 2008 7:02 PM  
**To:** remotebroadband  
**Subject:** Formal Submission

At the moment ADSL is not available in our area, so all we have is pathetic dial-up which is painstakingly slow at 33.6kbps. We are just 20 minutes from Devonport and Deloraine, both having broadband access. It is not fair that we primary producers are expected to run a business under these constraints. I know that two fibre optic cables go through the exchange here, just 1.4kms away, and Telstra has done two surveys to ask whether we wanted broadband which was met with overwhelming public support both times but nothing done. Any exchange or line upgrade works were squashed by the Howard Government for Telstra's privatisation.

In an interview regarding the future rollout of broadband the Minister Stephen Conroy stated that the rollout would begin where the broadband service didn't already exist and work it's way back towards the cities, which I thought was the first logical promise and statement a politician had made for years. That statement meant that we here would be first in line. I have just recently been told by a neighbour that they were informed by Telstra that our exchange would never be upgraded to broadband. Telstra is also the most expensive provider with the worst customer and plan service. I want to have the choice to use any and ALL other providers.

I want to know the truth, and how and when your planned broadband rollout is going to affect us, if ever? Please answer each simple question below individually, completely and concisely.

1. Is our exchange at Kimberley, Tasmania, 7304 going to be upgraded to broadband?
2. If so, exactly when?
3. If not, why not?
4. What is your plan for broadband delivery in Kimberley, Tasmania, 7304 and when will it happen?
5. Are we going to have access to the same quality, price, provider choices and broadband Plans that metropolitan customers enjoy, and who are these providers going to be?
6. Is "wireless broadband" delivery available and funded under the HIBIS scheme?
7. If so, will all the required equipment including modems, external antennas, any other software and hardware and inter-connections be funded by the scheme?
8. If not, why not and why should we in the country always have to pay extra while metropolitan users do not?
9. Will "wireless broadband" be available to us other than by Telstra as a provider?
10. If so, by who and exactly when?
11. If not, why not?
12. What line speeds will be guaranteed?

Russell Langfield